

Factor IX Testing and Introduction to CRYOcheck™ Chromogenic Factor IX – Webinar Q&A

Q. How do I verify that I've correctly installed the application on my analyzer?

A. Our Account Managers are available to provide application support. If you need help verifying that the application has been configured correctly, they are more than happy to help.

Q. Can I get an application for my analyzer?

A. Please contact your account manager for analyzer application availability.

Q. What is the stability of Chromogenic Factor IX?

A. Chromogenic Factor IX can be used for up to 24 hours on board the analyzer once thawed. When not in use, reagents can be stored at 2-8 °C for up to 48 hours when capped in their original vials. Reagents that have been used for <4 hours may be refrozen once at -70 °C and stored for up to one month.

Q. What other Chromogenic kits does Precision BioLogic have available?

A. Precision BioLogic is happy to provide our customers with both a Chromogenic Factor IX and Chromogenic Factor VIII kit, both USA FDA cleared, CE Marked, and Health Canada authorized. The kits are also registered with the Medicines and Healthcare products Regulatory Agency (MHRA) and included on the Australian Register of therapeutic Goods (ARTG).

Q. Is the chromogenic kit available today?

A. Yes, we have products in stock and ready to ship immediately.